

RESILIENCE UK Medicines Manufacturing Skills Centre of Excellence

Innovate UK Transforming Medicines Manufacturing: Community of Practice Webinar

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About RESILIENCE



RESILIENCE is the UK Medicines Manufacturing Skills Centre of Excellence



Department for Science, Innovation & Technology



RESILIENCE is funded by the Office for Life Sciences, part of the UK Government's Department for Science, Innovation & Technology, and managed through Innovate UK



Fiona McLoughlin, Office for Life Sciences



Hareklea Markides, Innovate UK

About RESILIENCE



RESILIENCE is the UK Medicines Manufacturing Skills Centre of Excellence



A Front door for industry to access a national network of workforce development initiatives, ensuring national infrastructure investments can access the talent they need to thrive

Outreach

Curriculum-aligned materials
Careers awareness events

Skills & Training

Courses for upskilling in industry Courses for workplace readiness Courses building future skills

Coaching

Career planning Leadership training Resilience building



Coordinates leading bioprocess training providers across the UK, to achieve **standardisation and quality benchmarking** in training approaches, enabling scalability

Resilient, agile, adaptive workforce

Why RESILIENCE



Sector evolution

- New therapeutics (cell and gene therapies, RNA vaccines, novel format biologics)
- Technology innovation (process technology, single batch, automation, PAT, formulation)

Acute skills shortage

- Awareness of STEM careers
- Availability of home-grown STEM talent pool
- Mobilisation of talent

Government priorities

- Life Sciences Vision 2021
- Net zero NHS by 2045
- Future skills needs around digital, data and computational statistics
- MMIP 2023
- Follow the Green High-Tech Road: A path to UK growth, net zero and health resilience from innovation in medicines manufacturing
- Innovate UK
- Transforming Medicines Manufacturing (digital and automation, FASST)
- Sustainable medicines manufacturing

Approach



Individual speciality training for industry and NHS through short courses

Co-development of standardised core materials for schools, colleges and universities

Digitalisation of training, and digital literacy training to meet emerging industry needs

Scalable, UK-wide delivery through strategic partnerships and affiliate memberships

Adopt environmentally sustainable training strategies (e.g. VR/AR) towards net zero goals

Work with companies, government, educators, and international parties to identify needs, opportunities, collaborations and partnerships

Embed ED&I in our outreach, training, coaching and partner engagement, to create a workforce that is diverse, inclusive, agile, adaptable and innovative

About RESILIENCE



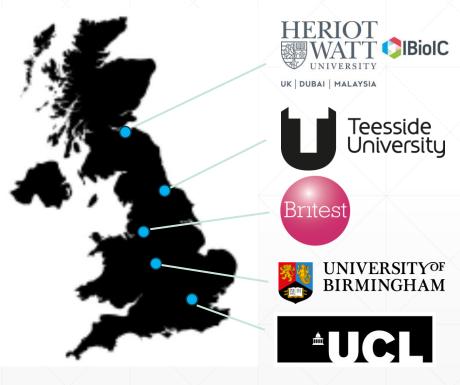
Our core partners comprise a network of organisations with an unrivalled track record of **delivering training for industry** and supplying new talent to the medicines manufacturing sector.



Strategic partnerships



We are establishing strategic partnerships to work in synergy with other nationally funded initiatives and a scalable, UK-wide, membership network:



Strategic Partnerships with national funded initiatives

- Industry Skills Accelerator (CGT Catapult, CPI, Cogent)
- EPSRC/BBSRC Future Manufacturing Hubs
- MRC/LifeARC Gene Therapy Hubs

Innovation Hubs for Gene Therapies

Affiliate Memberships for talent pipeline development

- Companies recruiting and onboarding new staff
- Schools and further education colleges
- Universities

Membership Models



Standard Affiliate Member benefits

For Educators

- RESILIENCE hub advice, guidance and visits
- Access to free teaching materials for:
 - Undergraduate and MSc
 - GCSE, A-level, Nationals
 - T-level / Vocational programmes
- Access to outreach materials

For Industry

- RESILIENCE hub advice and guidance
- Identify suitable courses from the RESILIENCE network (free and ££)
- Access to outreach materials

Enhanced Affiliate Member benefits

For Educators and/or Industry (paid)

Standard Affiliate Member Benefits, plus:

- Access to accelerator materials
 - Undergraduate & 16+ accelerator
- Annual free loan of VR headsets
 - 5 headsets per site
- Annual single site software license for FourPlus software
- Dedicated local RESILIENCE hub contact to scope and establish support
- Support with outreach
- Opportunities to take part in the RESILIENCE networking events



Example Workforce Readiness Strategies

Workplace Readiness Strategies



Bootcamps

- · Why: **Agile skills development** responsive to innovation
- Goal: Upskilling to future-proof workforce
- Ex. Courses: Data Analytics and Statistics, Introduction to Coding and Data Visualisation
- · Who: Company employees

Accelerators

- Why: For workplace readiness
- Goal: Building industry skills and sector awareness
- Ex. Courses: Workplace Accelerator, Leaders Accelerator
- · Who: Students, apprentices, company employees

Immersive Technology

- Why: On-demand, safe, industry skills training
- · Goal: Increase competence with zero waste
- Ex. Courses: Professional Skills, Industry Skills
- · Who: Students, apprentices, company employees

Workplace Accelerator





What's missing in our talent pipeline for medicines manufacturing???



From the many skills surveys across life sciences, specialist therapies and UK manufacturing there are key themes on what is missing from our talent pipeline:



Sector Attraction

- What the sector does?
- What jobs are available?
- Different career pathways
- Role of SMEs & large pharma
- Focus on patients
- Career progression
- Talent diversity

Practical Skills

- Basic digital/data skills
- Basic laboratory skills
- How skills apply to a role
- Workplace experience
- Safe working practices
- GMP/GLP/GxP
- Managing expectations

Professional Behaviours



- Working in a team
- Project management
- Effective communication
- Problem solving & critique
- Integrity & reliability
- Independent research
- Values & Behaviours

Workplace Accelerator



RESILIENCE

Workplace Accelerator







Designed by employers

Patient focussed
Good sector practice
Safety & sustainability
Values & behaviours
Career progression

Delivered by educators

3- or 5-day options
Curriculum aligned
Delivered in class
Immersive technology
Pre-placement skills
RESILIENCE certified

Created for students/employees

Excite about careers
Deep sector insights
Demonstrate skills
Placement readiness
Speed up onboarding
Independent research

LEADERSHIP ACCELERATOR

RESILIENCE

UK Medicines Manufacturing
Skills Centre of Excellence

IDENTIFYING AND NURTURING OUR NEXT GENERATION OF MEDICINES MANUFACTURING INDUSTRY LEADERS AND ACCELERATING PERSONAL SKILLS DEVELOPMENT, LED BY DR TONY BRADSHAW, (TB) BIOSOCIUS LTD.

WWW.RESILIENCE-SKILLS.COM

OUR FOCUS

EARLY CAREER LEADERS IN
INDUSTRY AND FUTURE LEADERS,
LATE PHO POST DOCTORAL RESEARCHERS
AND EARLY CAREER RESEARCHERS IN
ACADEMIA AND INDUSTRY. AIMING TO
TARGET 150-200 PARTICIPANTS
BY MARCH 2026.

LEADERSHIP ACCELERATOR AIMS

DELIVERED THROUGH 2 SEQUENTIAL 'MY FUTURE PLAN' (MFP) WORKSHOPS, PARTICIPANTS GAIN:

- INCREASED SELF AWARENESS OF THEIR PERSONAL BEHAVIOUR TRAITS AND SKILLS
 - UNDERSTANDING OF THE OPTIMAL CAREER OPTIONS FOR THEM
- DEVELOPMENT OF A PERSONALISED
 CAREER STRATEGY AND RESILIENCE PLAN

ACCELERATOR STRATEGY

BUILDS RESILIENCE AND WORKPLACE READINESS



MENTORING /SUPPORTING

'MY FUTURE PLAN' WORKSHOP 1 (MFP1) CREATING THE RIGHT FUTURE CAREER PLAN FOR YOU

MFPI WORKSHOP DELIVERED REMOTELY, TO GROUPS OF 5 PARTICIPANTS:

- PARTICIPANTS COMPLETE ONLINE PSYCHOMETRIC TEST (1), AND INDIVIDUAL BEHAVIOUR PROFILING REPORTS CREATED.
- 2. REPORTS ANALYSED FOR SPECIFIC NATURAL/INHERENT BEHAVIOURAL TRAITS.
- 3. TB FACILITATES 1.5 HOUR CO-LEARNING WORKSHOP WITH PERSONALISED INDIVIDUAL TIME BUILT IN. STUDENTS BUILD A DISTINCTIVE PICTURE OF THEMSELVES AND THEIR NATURAL BEHAVIOUR TRAITS.
- 4. PARTICIPANTS USE THE 3-4 WEEKS BEFORE THE MFP2 WORKSHOP TO REFLECT ON THEIR LEARNING FROM MFP1 AND DEVELOP PERSONAL INSIGHTS.

'MY FUTURE PLAN' WORKSHOP 2 (MFP2)

UNDERSTANDING THE KEY CAREER SKILLS NEEDED TO ACHIEVE YOUR PLAN

MFP2 WORKSHOP DELIVERED IN-PERSON, TO GROUPS OF 15 PARTICIPANTS WHO HAVE ALL COMPLETED MFP1:

- 1. PARTICIPANTS COMPLETE ONLINE PSYCHOMETRIC TEST (2), AND PERSONAL RESILIENCE EXPERT REPORTS CREATED.
- 2. REPORTS ANALYSED FOR PARTICPANT'S CURRENT RESILIENCE CAPABILITY.
- 3. TB FACILITATES HALF DAY WORKSHOP WITH PERSONALISED TIME BUILT IN, ON THE KEY SKILLS NEEDED IN EARLY CAREERS. THIS INCLUDES PERSONAL RESILIENCE, MANAGING CONFLICT, BUILDING TRUST, LEADERSHIP AND COMMUNICATION STYLES. AS WELL AS UNDERSTANDING HOW TO MENTOR.

BIOTECHNOLOGY SECTOR BEHAVIOUR TRAITS 32%

PARTICULARLY
RESISTANT TO CHANGE,
PREFER STABILITY

37% LIKE TO BE LIKED AND DO NOT LIKE DEALING WITH CONFLICT. 35%
MAY NOT SAY WHAT THEY THINK, UNLESS
ASKED OR HAVE DATA, HOWEVER WHEN
THEY SPEAK CAN HAVE THE MOST
VALUABLE CONTRIBUTION.

FIND BEING IN THE COMPANY OF PEOPLE ENERGISING AND MOTIVATIVATING

48%
MAY NOT BE NATURAL
COMMUNICATORS, OR
PREFER COMMUNICATIONS
IN A SPECIFIC STYLE

73%
THRIVE ON CLARITY,
CONSISTENT AND ARE
FOCUSSED ON DELIVERING
OBJECTIVES

72%
DIPLOMATIC, LIKES
CONCENSUS AND NOT
NATURALLY ASSERTIVE

78%
EXHIBIT HIGH
STANDARDS AND ARE
REFLECTIVE, RISK
AVERSE, AND CAREFUL

Data: @Tony Bradshaw, Biosocius Ltd. 2024
based on the Thomas International DISC Model

Use of VR to standardise and scale



Industry skills

GMP cleanroom & manufacturing skills/knowledge (e.g. GMP cleanroom behaviours, health & safety, lab operations)



4 FOUR PLUS

Use of VR to standardise and scale



LEARN

Deeper



Gamify training

Faster



Condense multi-day SOPs

Safer



Safe space, Reduce hazard/stress **Flexibly**



Own time/pace Increase accessibility **ENVIRONMENT**

Goal Net Zero



Reduce waste and carbon footprint of training

STANDARDISE

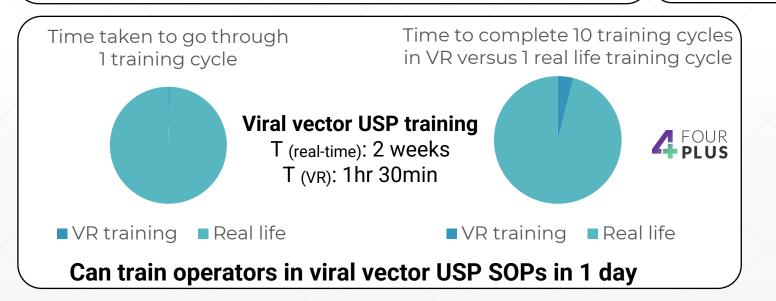
Scale Out

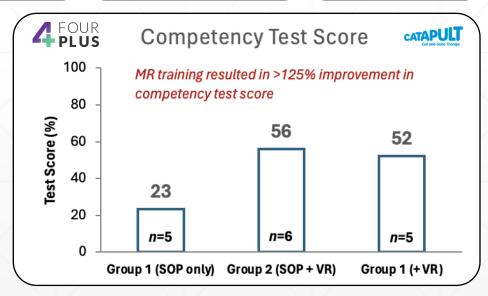


Increase training throughput, multisite deployment DIGITAL
Digital Skills



Upskill staff via digital skills development







Activities to date

Outreach



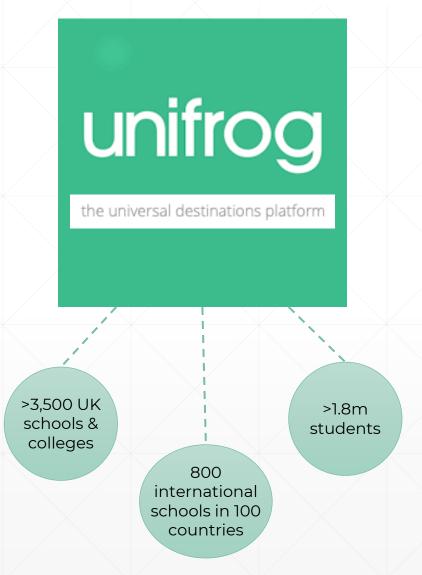
Building a talent pipeline

- Inspire STEM talent
- Align to curriculum
- Inform careers









Industrial Skills and Training













- Upskilling current workforce
- Making talent workplace ready
- Address emerging needs













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How can we help you?

How RESILIENCE can help your organisation



Single web site to access information on all RESILIENCE training activities

Hands-on and case-study based training modules across multiple aspects of medicines manufacture supporting staff development and reskilling

Contact point to discuss your company's short and longer term training needs and opportunities for customised course delivery

Promotion of the sector to feed the skills pipeline and encourage more graduates into medicines manufacturing

Promotion of your company by participation in local outreach and engagement events

Get in touch



There are numerous ways you can contact us:



www.resilience-skills.com



info@resilience-skills.com



www.linkedin.com/company/resilience-skills/

Or speak directly to one of our partner organisations



Help us shape the future

Dr Kirk Malone (Britest)

What does success look like?



RESILIENCE will:

- Create & deliver training courses for the UK medicines manufacturing community.
- Develop and nurture the UK talent pipeline through education, mentoring and outreach.
- Target current skills gaps, and evolve with the needs of emerging technologies.



What does success look like?



Training

- Your organisation's key workforce skills priorities?
- Where are the most critical skills gaps?
- What skills should RESILIENCE focus on?



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Key workforce skills priorities?

① Start presenting to display the poll results on this slide.

What are your organisation's key workforce skills priorities?





8. Other

Tech transfer of lab protocols to GMP

Resource and staff numbers

GMP regulations

Cyber security

Soft skills e.g. presentation, writing

Processional behaviours

Leadership shortages

Regulatory understanding of bioprocesses

Quality Management

Project management and other soft skills

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Where are the most critical skills gaps?

(i) Start presenting to display the poll results on this slide.

Where are the most critical skills gaps?



Entry level: school / college leaver	25.0/		Existing workforce: process development / scale-up 50 %	
Entry level: graduate	35 %	60 %	Existing workforce: manufacturing	50 %
PhD level entrants	35 %		Existing workforce: quality assessment / control	45 %
Staff entering from other sectors	40 %		Existing workforce: commercial 20 %	
Middle management	40 %		Existing workforce: supply chain / logistics	50 %
Senior leadership	40 %		Existing workforce: regulatory affairs	55 %
Existing workforce: research / discover			General public 15 %	

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What skills should RESILIENCE focus on?

(i) Start presenting to display the poll results on this slide.

What skills should RESILIENCE focus on?



Environmental sustainability

Good documentation practice

Promoting equal opportunity

Lateral thinking

Problem solving

Net zero

Technical skills Digital Collaboration

Tech transfer

Technical

Team work

Leadership Critical thinking

Professional behaviours

Working with others Regulatory skills

Process development

Regulatory awareness



How to be involved

Dr Kirk Malone (Britest)

A better question:



How would you like to be involved?



Enrol on training courses and workshops.

Shape RESILIENCE for current / future needs.





Contribute knowledge, e.g., as an expert speaker.

Fish from a broader talent pool: help us embed ED&I.





Opportunities for apprentices & work placements.

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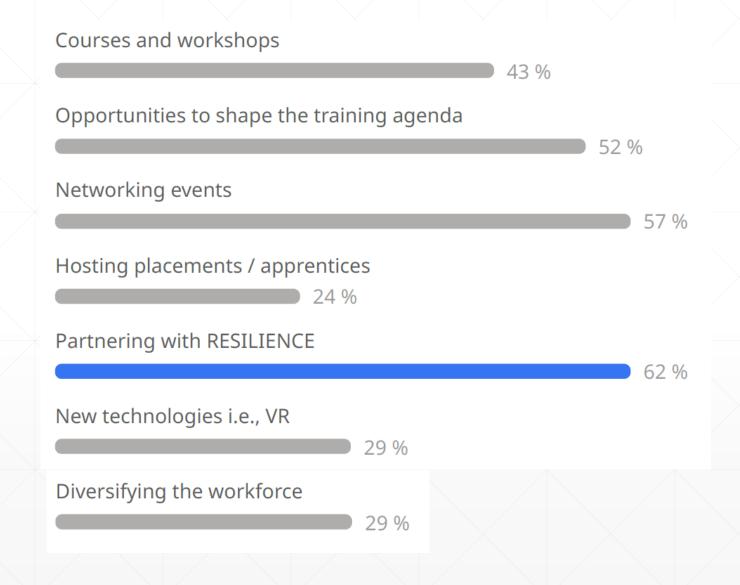




I'd like to learn more about....

What skills should RESILIENCE focus on?





Scottish launch event



Glasgow | Thursday 5th December 2024



 RESILIENCE will be formally launched in Scotland at the TIC (Technology & Innovation Centre), University of Strathclyde.



 Coordinated with the Scottish Chemicals and Life Sciences Skills Board (Skills Development Scotland)



Details to follow in due course



Questions?